



Parent Guide



**STORE & SHARE
DIGITAL CARDS**



**REQUEST
DISMISSAL
CHANGES**



**QUICK
VISITOR
CHECK-IN**



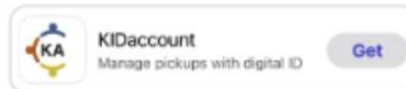
**SIGN
STUDENTS
IN OR OUT**



**MANAGE
CONTACTS**

App Store Download

Download the KIDaccount Parent App from both the App Store and Google Play store by searching "KIDaccount" or by scanning the respective QR codes below.



Web Access Link

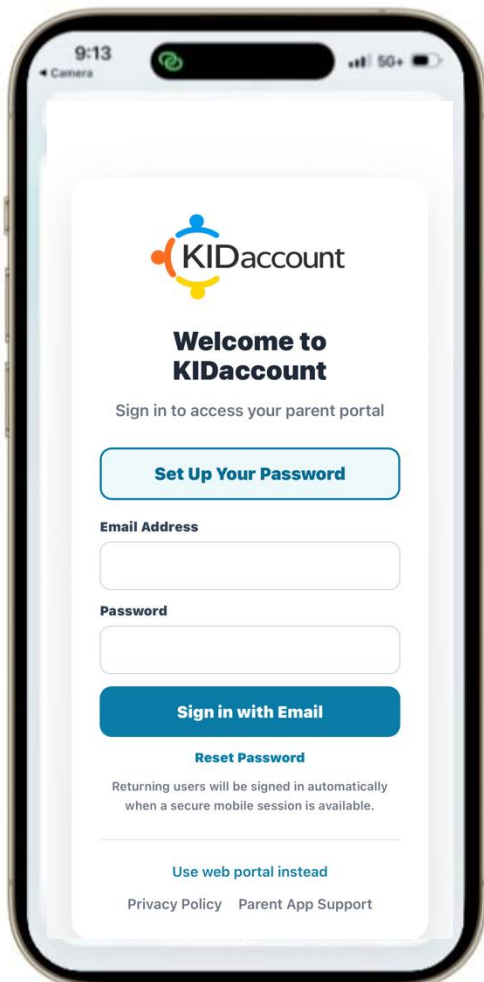
www.kidaccount.net/connect

To use web access via your default browser, please click the link below to sign up.





Create Your Account



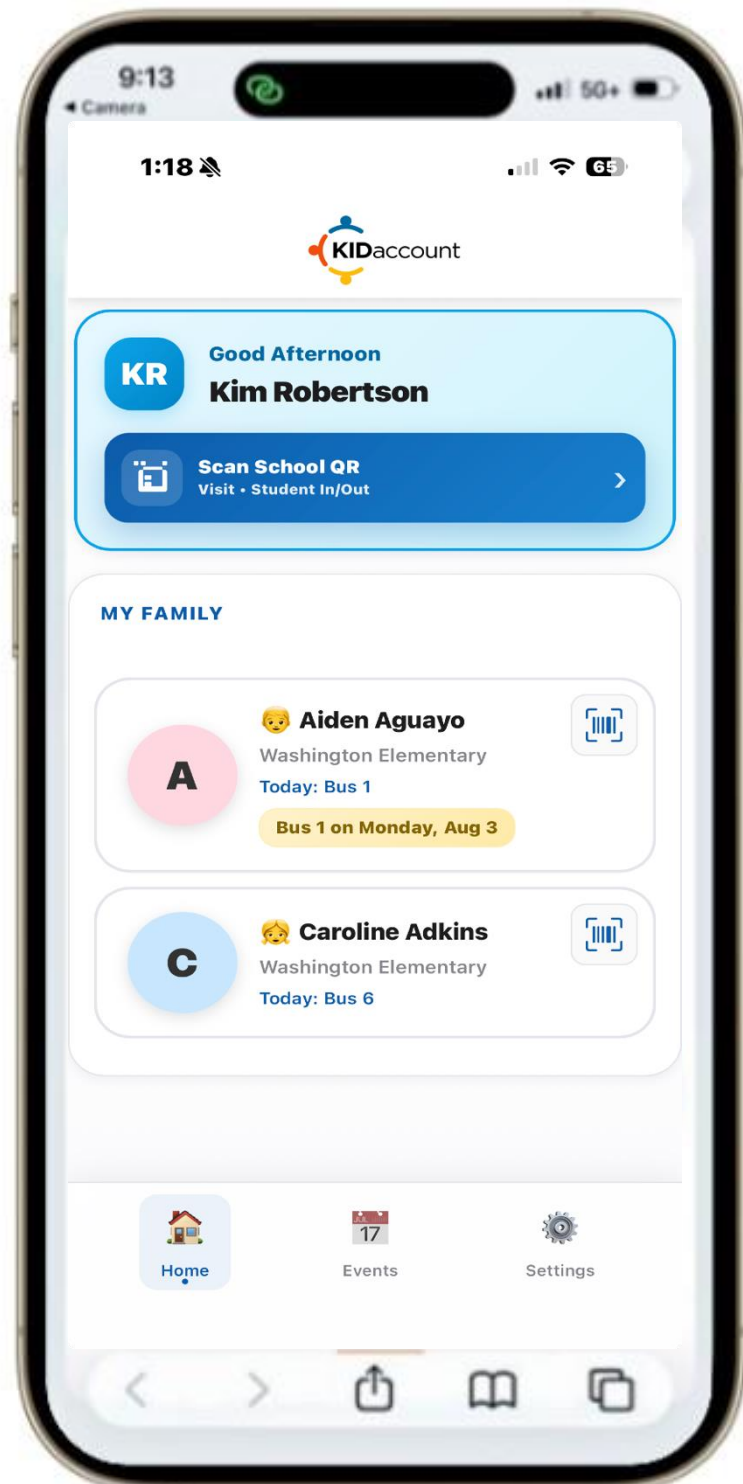
Select “Set Up Password.” If the email address you enter is on file with the school, you will get an email with instructions to create a password. If you do not receive the email, please contact the school to update/verify your contact information including your email address.

Digital Carline Cards, Dismissal Change Requests, and Contact Management will be at your fingertips.



Carline Pick-Up

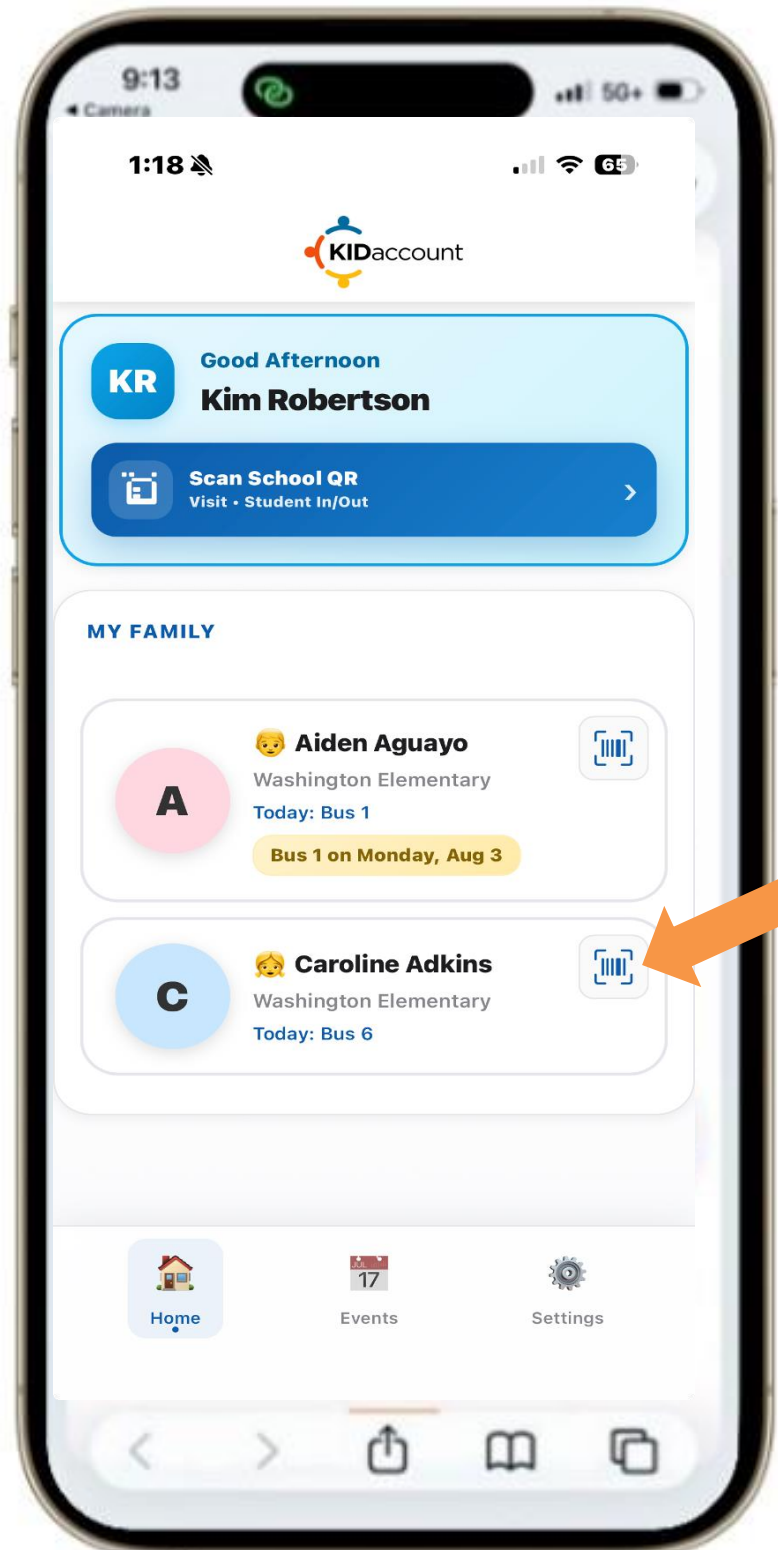
Once Logged in, you will see any students you are an approved contact for. Here you can access the student digital ID for the carline or pick up area. If you are missing any of your students, please contact the school to verify your information is correct prior to dismissal.





Carline Pick-Up

Select the image of the barcode next to the child to access the digital bar code for carline.





Carline Pick-Up

School staff will scan this barcode in the carline or pick up area to verify who is picking up the child and to queue the student into the dismissal line.

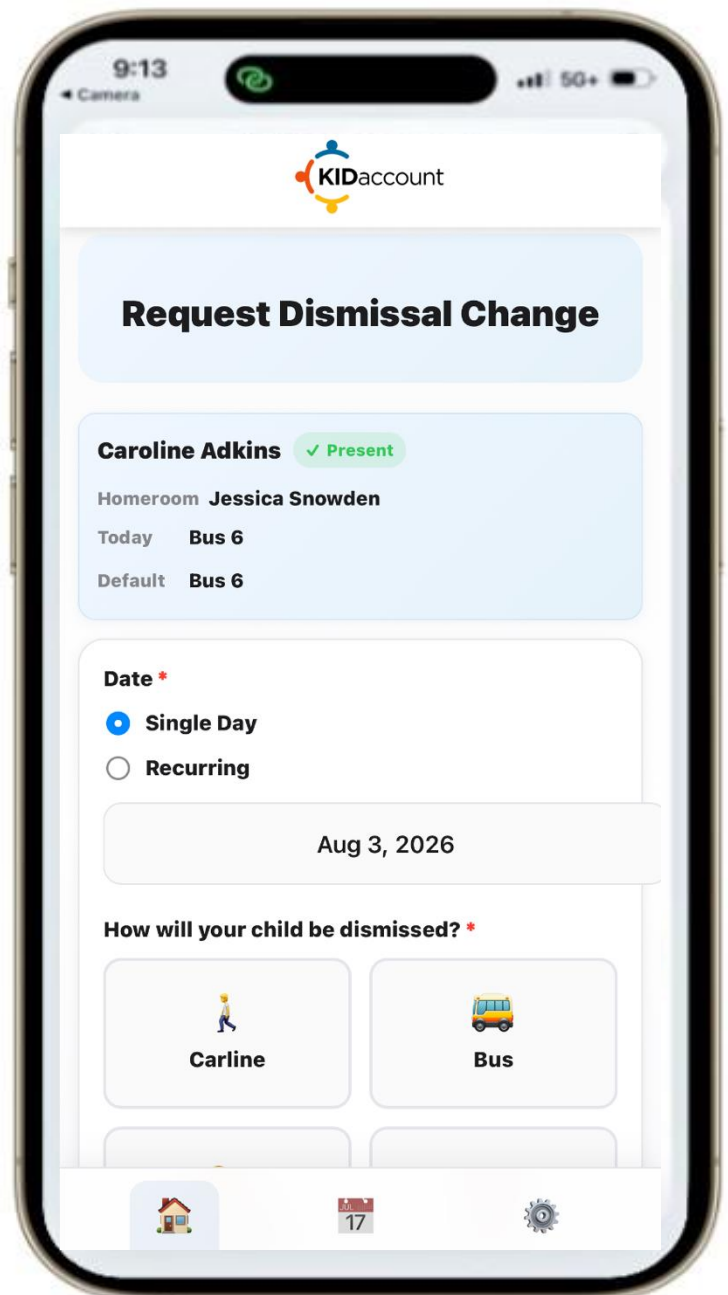
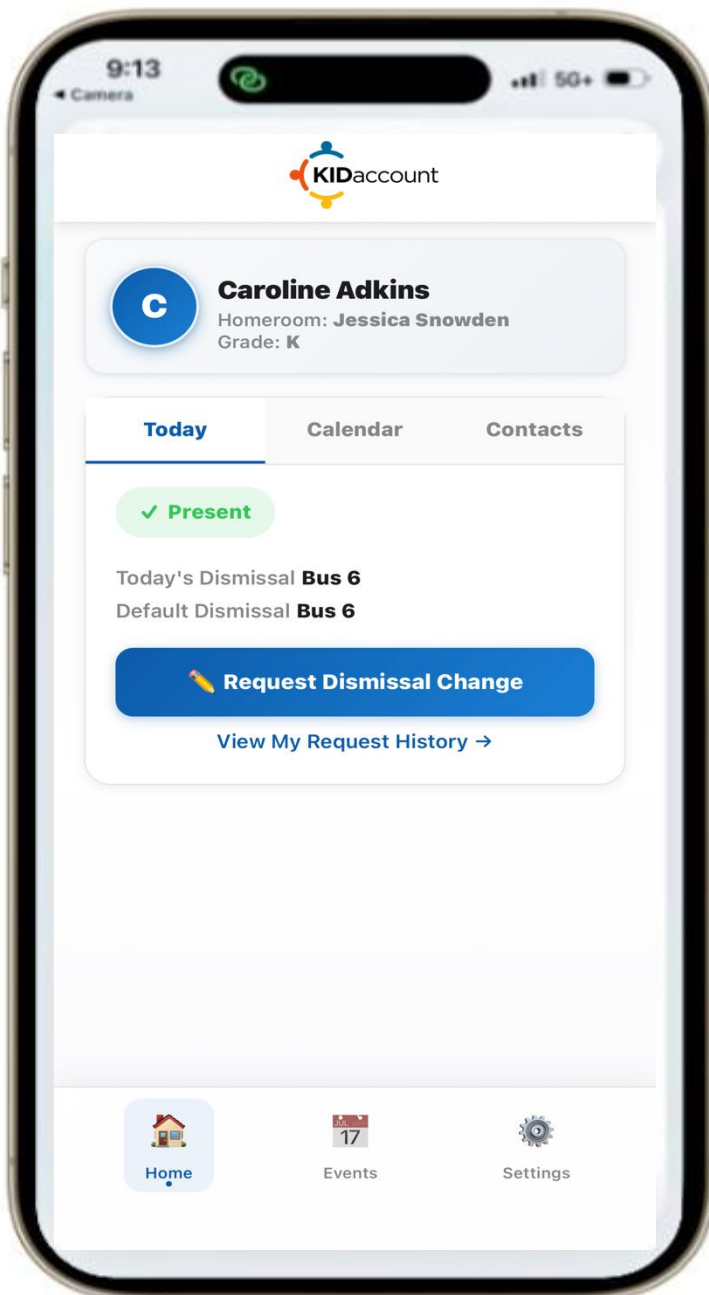
You can also use this at your school's visitor management kiosk to sign your student in or out.





Dismissal Change

If you need to change the way a student is being dismissed for the day, select a student name to request a dismissal change and follow the on-screen instructions. Cut-off times are determined by the school.





Dismissal Change

If you need to change the way a student is being dismissed for the day, select a student name to request a dismissal change and follow the on-screen instructions. Cut-off times are determined by the school.

9:13
Camera 5G+

KIDaccount

How will your child be dismissed? *

Carline Bus

After-School Program Absent

Reason (Required) *

Example: Going to grandma's for the bus, Dad picking up today, Doctor appointment Tuesday-Friday, Vacation week

Please explain why you need this change (min 10 characters). The secretary will select the specific bus number or program.

Submit Request

View My Request History →

17

9:13
Camera 5G+

KIDaccount

Request Dismissal Change

✓ Your request has been submitted successfully. The school will review and process it.

Aiden Aguayo ✓ Present

Homeroom Joanie Boyer

Today Bus 1 changed

Default After-School Program

Date *

Single Day

Recurring

Aug 3, 2026

How will your child be dismissed? *

17



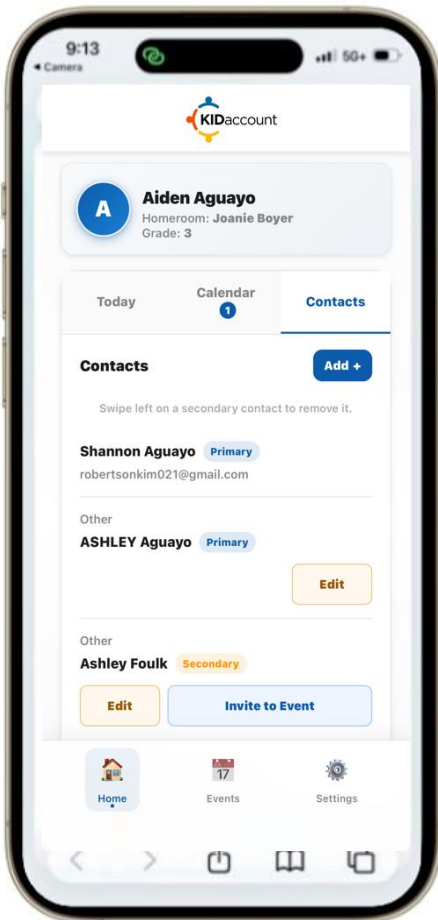
Reporting Absences

If your school has elected to use the app to report student absences, you can choose absent on the dismissal change and add your reason. Once approved by office staff you will see Absent today under the student name.

The screenshot shows the KIDaccount app interface for reporting a dismissal change. At the top, the status bar shows 9:13, signal strength, and 50% battery. The app header includes the KIDaccount logo. Below the header, the question "How will your child be dismissed? *" is displayed. There are four buttons with icons: "Carline" (person walking), "Bus" (school bus), "After-School Program" (paint palette), and "Absent" (calendar icon with the number 17). Below these buttons is a section titled "Reason (Required) *" with an example text box: "Example: Going to grandma's for the bus, Dad picking up today, Doctor appointment Tuesday-Friday, Vacation week". Below the example is a text input field with the placeholder "Please explain why you need this change (min 10 characters). The secretary will select the specific bus number or program." At the bottom of this section is a blue "Submit Request" button. At the very bottom of the screen is a navigation bar with three icons: a house, a calendar with the number 17, and a gear.The screenshot shows the KIDaccount app interface displaying student information and a family list. At the top, the status bar shows 9:13, signal strength, and 50% battery. The app header includes the KIDaccount logo. Below the header, there is a blue box with the text "KR Good Afternoon Kim Robertson". Below this is a blue button with a QR code icon and the text "Scan School QR Visit + Student In/Out". Below this is a section titled "MY FAMILY". There are two family members listed: "Aiden Aguayo" (Washington Elementary, Today: Walk, Walk on Monday, Aug 3, ABSENT TODAY) and "Caroline Adkins" (Washington Elementary, Today: Bus 6). Each family member has a QR code icon to the right. At the bottom of the screen is a navigation bar with three icons: a house, a calendar with the number 17, and a gear.

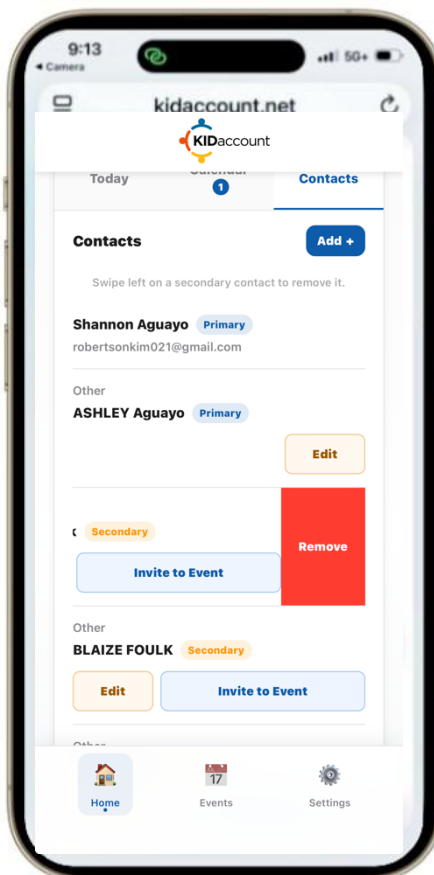


Add & Remove Contacts



Select the Contact Tab to view all contacts for the student.

Click the Add button to add new contacts. Make sure to add an email address if this contact needs app access.



To remove a contact, swipe left on the contact.

If you have a contact that needs to be banned from picking up a student, please contact your school.



Please report any account issues or questions to your school.

Your school will contact KIDaccount if there is an issue they cannot resolve.